

## I. Processed data volumes

- The *Expresní Linka Plus* service is intended for Clients who want to manage their accounts via the Internet.

## II. Hardware requirements

- The table shows the minimum requirements for the Client's hardware needed for operation of the *Expresní Linka Plus* Application (the hardware must also meet the requirements of the operating system):

Processor	min. 233 MHz or equivalent
Operating memory	min. 128 MB
Monitor, resolution	SVGA, min. 800 x 600
Free space on the hard disk	300 MB

## III. Software requirements

- The *Expresní Linka Plus* Application functions for the following combinations of operating systems, browsers and Java:

Operating system	Browser version	Java version
Microsoft Windows XP, SP 3	MS Internet Explorer 6.0 MS Internet Explorer 7.0 MS Internet Explorer 8.0 Mozilla Firefox 3.6.x Opera 10.6 Google Chrome 6	SUN 1.6.0_21
Microsoft Windows Vista SP 2 Czech or English version	MS Internet Explorer 7.0 MS Internet Explorer 8.0 Mozilla Firefox 3.6.x Opera 10.6 Google Chrome 6	SUN 1.6.0_21
Microsoft Windows 7 32 i 64 bit Czech or English version	MS Internet Explorer 8.0 Mozilla Firefox 3.6.x Opera 10.6 Google Chrome 6	SUN 1.6.0_21
Microsoft Windows SERVER 2008	MS Internet Explorer 8.0	SUN 1.6.0_21
Linux Ubuntu 10.4 "Lucid Lynx"	Mozilla Firefox 3.6.x	SUN 1.6.0_21
MacOS X 10.6 Snow Leopard	Mozilla Firefox 3.6.x Safari 5.x	JAVA for Mac OS X 1.6.0_17

- The Client hotline service in terms of direct banking on tel. numbers +420 955 559 569 (in the Czech Republic and from abroad) and the e-mail address [expresni\\_linka@kb.cz](mailto:expresni_linka@kb.cz) are provided for users using Microsoft Windows XP SP 3 or Microsoft Windows Vista SP 2 or Microsoft Windows 7 operating systems and Internet Explorer version 6.0x, version 7.0 or version 8.0 browsers with support for 128 bit encryption and Mozilla Firefox 3.6.x.
- Use of Java applets, scripting and cookies must be enabled for the Application to function correctly.
- Note: use of lower case letters must also be set for the Application to function correctly.
- In order to check the settings on your computer and browser for use of the *Expresní Linka Plus* service, you can use the Configuration wizard, which is available at [www.expresni-linka.cz](http://www.expresni-linka.cz).

## IV. Communication requirements

- For the *Expresní Linka Plus* Application to function correctly, you must have a functioning connection to the Internet (establishment of this, setting and operation are ensured by the Client – this is not part of the

*Expresní Linka Plus* service). The minimum connection speed required is 56 kbps.

- Komerční banka, a.s. does not resolve setting of the proxy server on the Client end.

## V. Security for the *Expresní Linka Plus* Application – communication, the Client's internal network and accounting data

- A condition for communication by the User of the *Expresní Linka Plus* Application with the Bank server is that the User has security set with a PIN and password or optical key (OPK).
- This security is used for establishing communication with the Bank server and for signing operations by the User.
- All communication takes place in SSL protocol (SSL – Secure Socket Layer). All data is encrypted with a strong symmetrical encryption algorithm, as standard using a 128-bit encryption key.
- Security in the Client's internal network on access to the Internet is ensured by the Client and is independent of the *Expresní Linka Plus* Application.

## VI. General provisions

- Technical Conditions are a Notification in terms of the General Terms and Conditions. Changes to the Technical Conditions are made in accordance with the pertinent provisions of the General Terms and Conditions.
- However, in any case provision of services shall take place in line with the updated Technical Conditions for the *Expresní linka Plus* service.
- The Client is obliged to accept the Technical Conditions for the whole duration of the contractual relationship created on the basis of the Contract on provision of direct banking in question, otherwise the Bank cannot guarantee the quality of direct banking services.
- These Technical Conditions become effective as of 22. 1. 2011.